Trustwave®

Extended Validation (EV) SSL

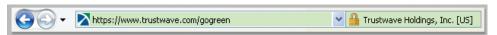
Trustwave Extended Validation (EV) SSL certificates establish consumers' confidence in your Web site via a rigorous validation process and the display of a striking green Web browser address bar.

For organizations that want to assure their Web site visitors of their site's security, trustworthiness and legitimacy

About Trustwave®

Trustwave is a leading provider of information security and compliance management solutions to large and small businesses throughout the world. Trustwave analyzes, protects and validates an organization's data management infrastructure from the network to the application layer - to ensure the protection of information and compliance with industry standards and regulations such as the PCI DSS and ISO 27002, among others. Financial institutions, large and small retailers, global electronic exchanges, educational institutions, business service firms and government agencies rely on Trustwave. The company's solutions include on-demand compliance management, managed security services, digital certificates and 24x7 multilingual support. Trustwave is headquartered in Chicago with offices throughout North America, South America, Europe, the Middle East, Africa, Asia and Australia.

Establish and Maintain Credibility to Increase E-Commerce Conversions



The green Internet-address bar displayed in Internet Explorer by a Web site that presents an EV SSL Certificate

When a consumer adds an item to their online cart, but fails to convert their browsing to a purchase, an e-commerce merchant loses a sale. There is no single explanation for shopping cart abandonment, however, all e-commerce merchants know that it occurs every day and want to do all they can to alleviate the phenomenon's strain on their business.

A number of studies connect shopping cart abandonment with a lack of faith in a merchant's reputation and security practices. Consumers need to know they can hold a merchant accountable for a purchase. A customer wants to know it's easy to contact a merchant in the event of a problem and that the merchant will take responsibility for the purchased product. Before a consumer makes a purchase, they also want to trust that a merchant handles personally identifiable information and payment card numbers in a secure, responsible manner. In the e-commerce realm, questionable merchant operations, phishing attacks (wherein a fraudulent Web site represents itself as a legitimate Web site to steal sensitive data) and data security breaches, in general, continue to shake consumers' confidence.

Trustwave Extended Validation (EV) SSL certificates protect a merchant's transactions with its customers by encrypting sensitive data, including payment card numbers, and establishing, without a doubt, the legitimacy of the business by displaying the trusted green Internet-address bar.

The New Standard in Internet Security: Extended Validation (EV) SSL

Certificate Authorities (CAs), entities such as Trustwave that issue security certificates, and Web browser software vendors worldwide collaborated to institute the EV SSL Certificate Standard and provide for a more secure Internet. The continued evolution of Web-based exploits, phishing scams and other fraudulent online activity made it necessary to develop a mandate for the authentication of Web sites and their owners. EV SSL certificates transcend traditional SSL certificates because of the stringent validation criteria required for their issuance:

- Legal Existence and Identity—Verification of an organization's legal existence and identity via government records and verification of an organization's Doing Business As (DBA) name via government records or a letter from a registered lawyer or a Certified Public Accountant (CPA)
- Physical Existence—Verification that an organization conducts business operations at the physical address
 provided by the organization via corroboration with business registry databases, a letter from a registered
 lawyer or a CPA or a visit to the site
- Operational Existence—Verification of an organization's ability to do business via validation of the
 organization being incorporated for three years, verification from a regulated financial institution or
 a letter from a registered lawyer or a CPA



Trusted CommercesM Web Site Security Seal

Trustwave's Trusted Commerce program protects a merchant against data security breaches and fraud. The Trusted Commerce program includes:

- Payment Card Industry Data Security Standard (PCI DSS) compliance services
- SSL certificates
- Trusted Commerce Web site security seal

The Trusted Commerce seal denotes credibility. A Web site that displays the Trusted Commerce seal handles sensitive information in a secure, responsible manner. The Trusted Commerce Web site seal assures your customers that payment card information and other sensitive data provided to your Web site will not fall into the hands of malicious individuals seeking to profit from stolen consumer data.

While ideal, layered protection includes both PCI DSS compliance services and SSL certificates from Trustwave, users of either solution can display the Trusted Commerce seal on their Web site.

Millions of consumers view the Trusted Commerce seal daily on merchant Web sites across numerous industries.



For Web sites with dark backgrounds



For Web sites with light backgrounds

- Domain Name—Verification of an organization's exclusive control of applicable domain names via public records, documents from an approved domain registrar or a letter from a registered lawyer
- Authorization—Verification of name, title, agency-status and authority of an organization's agents
 that request and approve the EV SSL certificate on behalf of the organization via confirmation with
 the applying organization's human resources department or a letter from a registered lawyer or a CPA
 Source: CA/Browser Forum's EV SSL Certificate Guidelines Version 1.1 effective April 10, 2008

As evidenced above, an organization subjected to EV SSL certificate validation undergoes a thorough review. The meticulous verification process of an EV SSL certificate ensures that the certificate and green Internet-address bar exude a higher level of credibility, security and trust. An EV SSL certificate promotes the fact that a qualified authority has validated a merchant's existence, adding trust to the purchase process.

The Green Internet-Address Bar: Greater Security Visibility

To reinforce trust in the Web site authenticated with an EV SSL certificate, the Internet-address bar in a site visitor's Web browser shades green to differentiate it from other Web sites. Among others, Mozilla, Microsoft, Opera, KDE and Apple browsers all support EV SSL certificates. In the Internet Explorer Web browser for example, the green Internet-address bar helps customers immediately distinguish a Web site with a valid EV SSL certificate from suspicious or fraudulent Web sites or Web sites that use traditional SSL certificates.



EV SSL certificate's green Internet-address bar and Web site identification information displayed in Internet Explorer

