Trustwave®

Trustwave Implementation Services

> PLAN, DESIGN AND DEPLOY SECURITY TECHNOLOGY

Benefits

- Accelerate time to protection
- Reduce implementation risk
- Optimize the return on your technology investment
- Increase your team's effectiveness

Successfully adding new security technologies in your IT environment takes careful planning, proper design, and a well-executed deployment to realize full value from the technology without introducing new risk. Trustwave Implementation Services are designed so security technologies are implemented quickly and effectively. Our experienced IT security professionals follow industry best practices to ensure a safe and secure deployment.

Advantages of Trustwave Implementation Services

- **Global reach.** Trustwave Implementation Services consultants work in locations around the globe, meaning you'll work with a local team member, not someone multiple time zones away.
- **Experienced security professionals.** Trustwave is a security industry leader, working with customers to effectively meet security and compliance goals for more than 20 years.
- **Proven methodology.** Trustwave consultants use industry best practices to plan, configure and deploy your security investment.
- **Flexibility.** Trustwave's range of Implementation Services are tailored to meet your specific security goals, including ongoing support and continued periodic operational validation.

How it Works

Trustwave Implementation Services are designed to ensure security technology meets your requirements, is effectively deployed, and sets your organization up for ongoing success. The services follow a phased approach that Trustwave consultants and you work through together.

1 **Initiation** Trustwave and members of your organization work together to review current IT infrastructure, processes already in place, and your expectations for the project. Using this information, Trustwave creates an initial project plan and deployment schedule.

2 **Design** This phase includes a collaborative workshop where Trustwave gathers specific configuration requirements and uses that information to build a detailed design document. This documentation includes the appropriate security policies needed for your organization.

3 **Deployment** Once the technology is ready to deploy, Trustwave consultants are onsite to test and prepare it for installation, work through the actual deployment, then remain onsite to validate successful results.

4 **Knowledge Transfer** At the close of the project, Trustwave will review the implementation process and any decisions made during the deployment. At this point, you'll have a successfully deployed security technology and the information you need to manage it on an ongoing basis.

Additional Services

Trustwave offers several ongoing services:

- **Health Checks** Trustwave consultants will remotely access your security technologies on a select basis and perform a system review. They'll verify patch levels, review audit logs, check rules, and more and document recommended remediation activities. This service is useful for organizations that would like a periodic review of security technology health and status

- **Technical Support Center (Provided by Trustwave Technical Assistance Center)** For some security technologies, Trustwave is authorized to provide technical support services. These include troubleshooting, issue escalation and returns in the event of failure.

Ongoing Support for Your Security Goals

Trustwave, a leading Managed Security Service Provider (MSSP) can continue to help you manage and secure security technology and IT environment well past implementation. From our worldwide Advanced Security Operations Centers (ASOCs), Trustwave can assist with anything from the day-to-day management of devices to advanced threat detection and real-time incident response, containment and remediation. MSS offerings include:

- **Managed Devices** Lets you offload the day-to-day management of security devices to Trustwave, letting your team focus on higher priorities. Our experts will monitor your technology 24x7 and perform changes and make updates as needed.

- **Managed Threat Detection** Helps organizations of all sizes monitor for and detect threats 24x7. Included with Trustwave Managed Devices or available on its own.

- **Managed Detection and Response (MDR) for Endpoints** Delivers 24x7 monitoring and notification, incident response and remediation, as well as proactive threat hunting.

- **Trustwave Digital Forensics and Incident Response (DFIR)** consulting Helps organizations quickly determine the source, cause and extent of the breach. Includes proactive IR services to help organizations solidify their security posture against advanced threats.

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