

FREQUENTLY ASKED QUESTIONS

App Scanner Enterprise End-of-Life

October 2019

As the technology for web applications has moved forward, we are moving forward with it. With the advent of new cryptographic standards and application frameworks, Trustwave is meeting the challenges that modern applications present by creating a new scanning solution and deployment model that not only addresses technological challenges but simplifies the process of administering testing and interacting with findings in an application scan.

This FAQ answers common questions about end of life announcement for App Scanner Enterprise and the process for utilizing the new Trustwave Application Scanning services in the Trustwave Fusion platform.

About the End-of-Sale

Q. Why is App Scanner Enterprise going end-of-life?

A. Five years ago, when Trustwave acquired Cenzic and its application security testing technologies, it was announced that we would be building a cloud-based offering that would replace the on-premises solution. That work has been completed and the new solution is in place.

Q. When is App Scanner Enterprise going end-of-life?

On July 1, 2020, App Scanner Enterprise will go end-of-life. At that point, no further updates, security patches and bug fixes will be issued.

Q. What happens to my service in the meantime interim?

A. We look forward to having you try our new solution, as a full customer trial for the remainder of your current App Scanner Enterprise contract. Essentially, you will have a dual license for both application scanning products.

About the New Trustwave Application Scanning

Q. What is changing in the deployment model?

A. We are excited to announce our cloud-based solution supports both internal and external web application scans. The new Trustwave Application Scanning service addresses the technological challenges and simplifies the process of administering testing and interacting with findings by hosting these services in its cloud-native [Trustwave Fusion](#) platform.

Q. What is improved in the new service?

A. There are several new capabilities that we are able to bring with this type of solution. We have enhanced the scanning engine in order to “future proof” its capabilities. This new engine has additional testing capabilities and we have enhanced the application scanning solution to include server vulnerability scanning as part of the scan.

Q. How do I get set up in Trustwave Fusion?

A. To get your Application Scanning services set up in Trustwave Fusion, please contact your Trustwave sales representative or contact AppScannerEnterprise-eol@trustwave.com for assistance with the transition process. The on-premises solution is a self-service model, whereby the customer cannot be remotely managed, monitored or have data collected, the migration will largely rely on the customer moving their application scans and scan setup into the new platform. We will give anyone with a current App Scanner Enterprise (ASE) contract, access to the new platform and let them run both solutions until the end of their contract or end of life, whichever is first.

Once you are provisioned in the Trustwave Fusion platform, you can access free asset discovery scans and set up your web application scans.

Q. What other testing services are available?

A. In addition to Trustwave Application Scanning, you can purchase additional Trustwave Security Testing Services, including Internal and External Network Scanning, Managed Scanning, and Penetration Testing.

Support

Q. Who do I contact for Support?

A. You may contact support by submitting a ticket in the Trustwave Fusion platform via the “support” area. If you have any App Scanner Enterprise EOL-specific questions, you can contact AppScannerEnterprise-eol@trustwave.com