

USER GUIDE

Cybersecurity Education User Guide

Trustwave Cybersecurity Education provides a wide range of training on many security topics for your organization. This training is available through the Trustwave Cybersecurity Education platform.

Log In

Go to <https://trustwave.csod.com> to login. Enter your username and password and click **LOGIN**.

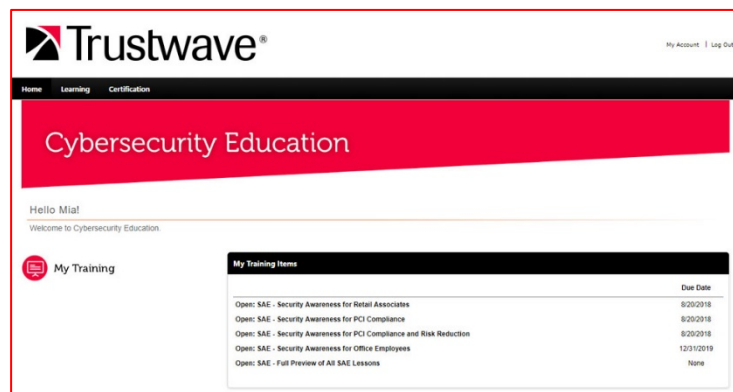


The image shows the Trustwave Academy login page. It features the Trustwave logo at the top left, followed by the text "Welcome to Trustwave Academy | Please Sign-in". Below this is a "Login" section with two input fields: "Username:" and "Password:". To the right of the password field is a "LOGIN" button with a blue plus icon. Below the login fields are links for "Forgot Username or Password?" and "Need Help? Please e-mail: CybersecurityEducationSupport@trustwave.com".

Start Your Training

A list of your available training selections appears on the Home page. This training is assigned to you by your manager or Human Resources department. Click the name of the course you want to begin.

Some courses launch immediately. For other courses, you must activate and launch the training. In this case, on the course's page, next to the module you want to start, select **Activate**. Next, select **Launch**. The module will load and your course will begin.

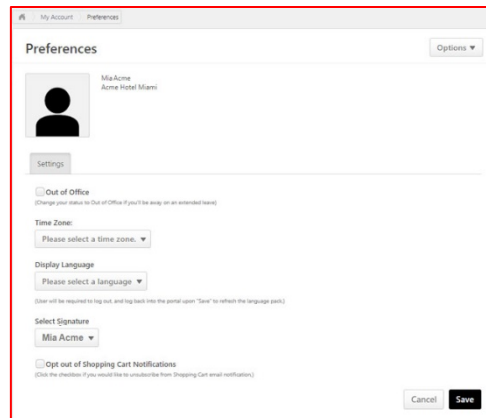


The image shows the Trustwave Cybersecurity Education dashboard. At the top is the Trustwave logo and "My Account | Log Out" link. Below is a navigation bar with "Home", "Learning", and "Certification" tabs. A large red banner reads "Cybersecurity Education". Below the banner, it says "Hello Mia!" and "Welcome to Cybersecurity Education". There is a "My Training" section with a red icon. To the right is a "My Training Items" table.

	Due Date
Open: SAE - Security Awareness for Retail Associates	8/20/2018
Open: SAE - Security Awareness for PCI Compliance	8/20/2018
Open: SAE - Security Awareness for PCI Compliance and Risk Reduction	8/20/2018
Open: SAE - Security Awareness for Office Employees	12/31/2019
Open: SAE - Full Preview of All SAE Lessons	None

Set Your Preferred Language

Click **My Account** in the top right corner. The **Preferences** page opens. In the **Display Language** drop down list, select your preferred language and then click **Save**. You are returned to the Cybersecurity Education home page. Log out and log back in again to see your preferred language.



Change Your Password

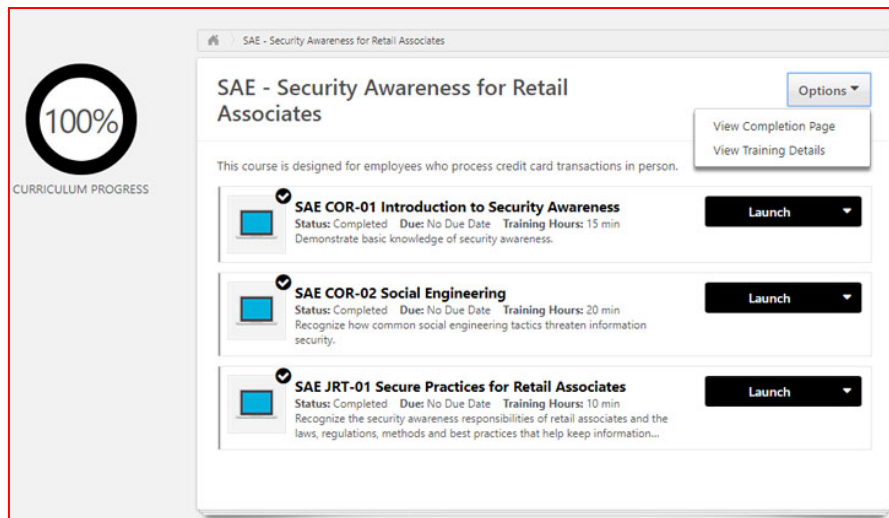
Click **My Account** in the top right corner. The **Preferences** page opens. From the **Options** drop down list in the top right corner, select **Change Password**. In the dialog that appears, enter your current password. Next enter and confirm your new password. Click **Save**. Your new password is saved.

View and Print a Course Completion Certificate

You can print a course certificate after finishing a course. These certificates are available any time after you complete a training.

Immediately after you complete a training, select **Options | View Completion Page** on the curriculum's page. On the **Training Completion** page, click **View My Certificate**.

The certificate opens in a new window. Use the browser's controls to print or save the certificate as a PDF.



At any other time, click **My Training** on the home page to go to your **Transcript** page. Click the **Active** filter and select **Completed**. A list of courses that you have finished appears. Click **View Certificate** to the right of the course you want. If you do not see the **View Certificate** button, click the down arrow next to the blue button and choose **View Certificate**. The certificate opens in a new window. Use the browser's controls to print or save the certificate as a PDF.

