Transforming Security Operations with Trustwave and Microsoft
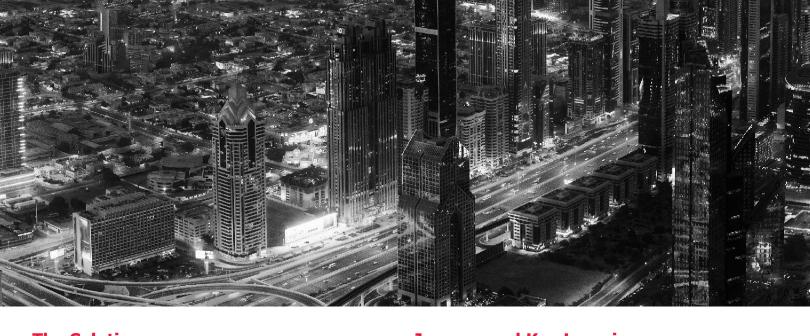
CASE STUDY

A prominent Middle Eastern Government department sought greater clarity and confidence in its cybersecurity operations.

The Challenge

The organisation needed a solution that could rapidly strengthen its security posture while integrating seamlessly with its Microsoft security environment. To achieve this, the client required a partner with proven expertise to accelerate time-to-value — including the ability to onboard non-Microsoft data and logs, develop relevant use cases, and meet a tight delivery timeline with operational maturity and precision.

The Solution

Trustwave proposed its Managed Extended Detection and Response (MXDR) solution, which closely aligned with the client's requirements, and our ability to deliver rapid integration, enhanced threat intelligence, and measurable value from day one.

Key differentiators included:

- **Industry Reputation:** Recognised by leading analysts and Microsoft as a trusted provider of advanced security services.
- **Global Footprint:** Extensive research and threat intelligence capabilities that went beyond what the client previously received.
- **Operational Maturity:** Proven methodologies and experience to quickly onboard, integrate diverse data sources, and create effective use cases.

Trustwave's solution maximised the client's investment across a broad Microsoft security ecosystem, including:

- **Identity s Access:** Microsoft Entra ID
- **Data Protection s Governance:** Microsoft Purview (Data Loss Prevention, Information Protection, Data Lifecycle Management, Insider Risk Management)
- **Endpoint s Cloud Security:** Microsoft Defender (for Business, Cloud, Cloud Apps, Endpoint, Identity)
- **Security Operations:** Microsoft Sentinel

Journey and Key Learnings

As part of the engagement, Trustwave facilitated a Microsoft workshop that accelerated onboarding and integration across multiple technologies. This allowed the client to realise immediate value from its Microsoft security stack.

Trustwave's strong presence and reputation in the Middle East further reinforced confidence in its ability to deliver and positioned it as the client's preferred long-term partner.

The Results

By partnering with Trustwave, the client rapidly enhanced its security operations and unlocked greater value from its Microsoft investment. The MXDR solution seamlessly integrated with the organisation's Microsoft environment, delivering:

- Immediate clarity and actionable insights across the security posture.
- Global threat intelligence to proactively address emerging risks.
- Faster time-to-value with proven operational maturity and deep Microsoft expertise.

This collaboration not only improved the client's cyber defence capabilities but also established them as a regional leader in security innovation — with a foundation for continued growth and resilience.

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