



SUBPROCESSORS LIST

The following subprocessors and Trustwave affiliates may provide services in support of one or more of the services provided during the term of the services agreement between Trustwave and its clients. Please email dataprotection@trustwave.com with any questions.

Trustwave Services

Subprocessor	Location	Services Performed	Affected Services
Amazon Web Services (AWS)	United States, Germany, Australia	Cloud storage	Managed Security Services (MSS), Consulting & Professional Services (CPS)
Atlassian	United States, Germany, Australia	Bug and ticket tracking	All
BitDefender	United States, European Union	Anti-virus protection	Optional add-on to MailMarshal
Cloudmark	United States	Anti-spam protection	MailMarshal
CongaSign	United States	Order form processing	All
Devo	United States, Ireland, Australia	Storage and analytics platform	MSS
Echoworx	United States	Email encryption	Optional add-on to MailMarshal
Google Cloud	Global	Blended threat infrastructure	MailMarshal
McAfee	United States, European Union, United Kingdom, South Korea, Japan	Anti-virus protection	Optional add-on to MailMarshal
Microsoft	As permitted by MS multi-geo	Hosting services - Microsoft Azure	All
Pendo.io	United States	End user behavior analysis	All
Plextrac	United States, European Union, Australia	Security testing and scanning delivery platform	CPS

Subprocessor	Location	Services Performed	Affected Services
PrivX	United States, Germany, Australia	Access management	MSS
Salesforce	United States	CRM	All
ServiceNow	United States, Germany	Process workflow customer support	MSS
Sophos	United States, United Kingdom, Australia, EU, Australia, India	Anti-virus and sandboxing	MailMarshal
Twilio	United States, Germany, Australia	SMS Service provider for Fusion	MSS
Uptime.com	United States, Germany, Australia	Availability Report for Fusion	MSS

Trustwave Affiliates

Subprocessor Name	Location	Services Performed	Affected Services
Trustwave Canada Inc.	Canada	Service delivery	MSS, CPS
Trustwave Holdings, Inc.	United States	HQ, service delivery	All
Trustwave Japan Co., Ltd.	Japan	Service delivery	MSS, CPS
Trustwave Ltd.	United Kingdom	Service delivery	All
Trustwave Philippines Inc.	Philippines	Service delivery	MSS, CPS
Trustwave Poland Sp. z. o. o.	Poland	Service delivery	MSS, CPS
TW Cyber Security Pty. Ltd. (AU)	Australia	Service delivery	MSS, CPS