

SERVICE DESCRIPTION

Security Awareness Education (SAE) – Trustwave Hosted Portal

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Trustwave's Security Education Portal allows organizations to deliver Trustwave's web-based security education courses to employees, providing tracking of trainee progress and real-time progress reporting. The portal provides Client the ability to:

- Track course progress and completion for each course participant
- Generate reports on trainee progress on a module by module basis, including quiz results
- Assign staff managers and administrators roles to help monitor and manage the security education program
- Include downloadable policy materials and required acceptance statements as part of a security awareness program

Trustwave's Security Education Portal is licensed to a number of individual participants per year. Each new participant consumes a license when their account is created. Licenses are counted annually so that accounts removed in a previous year do not count toward the following year's total.

Client may license the entire SAE Content Library per learner (user) on an annual subscription basis. Access to the SAE Content Library is unlimited during the annual subscription period. Courses will be assigned to learners (users) at the time of service provisioning and enrollment.

Security Awareness Education (SAE) - Content Library

Trustwave's Security Awareness Education (SAE) solution is comprised of a comprehensive library of security awareness lessons. These lessons can be sequenced to create role-specific courses that meet the needs of a wide variety of organizations. Refer to the *Security Awareness, Training & Education Catalogue* for the most current listing of courses and languages available in the library.

Posters

Trustwave will provide multiple styles of print-ready electronic posters to Client. Posters are designed as supplemental material to the online security awareness courses.