

SERVICE DESCRIPTION

Vulnerability Scanning

Service Description Overview

Vulnerability Scanning is a cloud based self-service solution for scanning external assets and internal network segments to help identify network vulnerabilities (the “Vulnerability Scanning Service”). The Vulnerability Scanning Service consists of:

- **Discovery:** discover and gather information to understand (i) Client’s system target(s) and (ii) the scope of the required scanning of Client’s system target(s).
- **Scanning:** search for and identify potential vulnerabilities or weak configurations of Client’s system target(s).
- **Reporting:** provide results from Client’s system target(s) scans as a completed report available through Trustwave’s client-facing access platform (the “Fusion Portal”).

Features

Basic Service Features Overview

The Vulnerability Scanning Service includes the following basic service features via the Fusion Portal:

- Schedule individual or re-occurring automated scans on Client’s environment.
- Identify and manage potential vulnerabilities detected on Client assets:
 - **Discovery:** Client information is collected, and a port scan of Client’s network is completed.
 - **Scanning:** Unlimited self-service scans during the IVS Scan Period, based on the predefined Scan Profile selected by Client, are performed on Client’s target system(s).
 - **Reporting:** Predefined reports are made available through the Fusion Portal.
- Client may schedule and perform unlimited network vulnerability scans on a purchased/specified number of assets over the course of the subscription.
- Client may also perform unlimited discovery scans for hosts and services. These scans are included in the purchase price.
- The tested asset count is maintained automatically and visible to users.
- When the tested asset count exceeds the amount purchased, Trustwave reserves the right to charge an additional fee commensurate with the additional number of assets scanned.

Provisioning

Provisioning and Implementation

- Client is provisioned on the Fusion Portal by the Trustwave provisioning team.
- The Vulnerability Scanning Service is deemed to be delivered and operational when Client has access to the Fusion Portal and can subscribe for services, schedule scans and view reports.

Vulnerability Assessment

Trustwave Responsibilities

- Create a Client account on the Fusion Portal.
- Provide applicable user guides, introduce and review Client's usage and understanding of the Fusion Portal and implement the applicable support process and procedures.
- Verify that Client has access to the Fusion Portal.

Client Responsibilities

- Respond to requests from the Trustwave provisioning team when establishing contact and collecting Client-user information.
- Read and confirm Client's understanding of all provided user guides and documentation.

Report Availability

Client may view test results from self-service scanning online within the Fusion Portal, either from an individual test perspective or from an organizational test perspective.

Client may also download test results in report form or export information in various formats from the Fusion Portal.

Capitalized terms not defined in this Trustwave Service Description shall have the meaning assigned to them by the Trustwave Master Services Agreement.